Setting up the “Request Time Off” Skill for an AtBot Enterprise Demo

# View a video of this AtBot Skill in action

* [in Microsoft Teams](https://youtu.be/jhnfbWZf1B0)
* [in SharePoint Online](https://youtu.be/VAJHV2x25t8)

# Set up your bot

If you haven’t already, be sure to create and configure an AtBot by following steps 1 through 3 in the [Enterprise Jump Start Guide](https://tinyurl.com/AtBotJumpStart). This document is your go-to guide for getting your enterprise AtBots up and running and you should keep it handy whenever you’re building out AtBots.

# Import the LUIS App

The LUIS App provides the natural language processing for the demo. It will be used to kick off the Flow and it will also take in the time off type, start date, and end date.

1. Download the LUIS App (JSON file) stored in the [demo resources GitHub](https://github.com/iamatbot/Demo-Skills/tree/master/HR%20Bot/Request%20Time%20Off/Enterprise%20AtBot%20Demo).
2. Open luis.ai and sign in.
3. In the My Apps listing, click **Import new app** > **Choose app file (JSON format)…** > **upload** the file downloaded in Step 1 of this section > **Train** > **Publish** (to production).
4. Click your name in the top-right corner > **Settings**.
5. Copy your **Authoring Key**. Place it somewhere for later (a text file, a Word document, a task in Outlook, etc.).

# Create the LUIS Intent Vector

The LUIS Intent Vector adds on the LUIS intent by making certain input required. If some input wasn’t provided, the IV will then request the input from the user.

1. Open the AtBot Admin Portal at admin.atbot.io.
2. Click **AI Integrations** > **LUIS Intent Vectors** > **Create Intent Vector**.
3. Enter the LUIS App Region.
4. Enter the copied **Authoring Key** from step B.5.
5. Select the LUIS App (the default name of the provided App is **AskHR**).
6. Select the LUIS Intent (the default name of the provided Intent is **Request Time Off**).
7. Click **Create Intent Vector**.
8. Add each of the **Available Entities** as **Configured Entities** by pressing the plus sign next to the entity in the **Available Entities** column.
9. Configure the entities to look like the LUIS Intent Vector file in the [demo resources GitHub](https://github.com/iamatbot/Demo-Skills/tree/master/HR%20Bot/Request%20Time%20Off/Enterprise%20AtBot%20Demo).
10. Click **Update Vector**.

Your Intent Vector will now be available to choose as an intent in the trigger in your Flow.

# Import the Flow

The Flow is the stepped workflow that runs once LUIS triggers it. The Flow will not run until all required input is supplied via the Intent Vector (section C above). This Flow requires no outside (non-Microsoft) service connections to operate. However, it does depend on Azure Active Directory to include the manager field completed for any user that will be testing or demonstrating the bot Skill. Without that information, the bot will return messages that include blank spaces where a manager’s name should be included.

Import your Flow:

1. Download the Flow (ZIP file) stored in the [demo resources GitHub](https://github.com/iamatbot/Demo-Skills/tree/master/HR%20Bot/Request%20Time%20Off/Enterprise%20AtBot%20Demo). Do not unzip the file.
2. Open flow.microsoft.com and sign in.
3. Click **My Flows** > **Import** > **Upload** > Choose your file. Update each of the Resource Types as listed below. Once they are selected, click **Import**. For each Resource Type:
   1. Set *Flow* to “Create as new” if it is not already.
   2. Set *AtBot Logic Connection* to “Select during import”. If there is no connection listed, click **Create new** > **New connection** > Filter for **AtBot Logic** and click **Add [plus]**. Go back to the Flow tab > **Select during import** > choose your newly created connection > **Save**.
   3. Set *Office 365 Users Connection* to “Select during import”. If there is no connection listed, click **Create new** > **New connection** > Filter for **Office 365 Users** and **Add [plus]**.Go back to the Flow tab > **Select during import** > choose your newly created connection > **Save**.
4. Open the imported Flow: **My Flows** > **[Flow name]**.
5. Click the trigger. Ensure **Bot Trigger Type** is set to **Shared** and select the LUIS Intent Vector from earlier in that field.
6. If your environment does not have users’ managers filled out in Azure Active Directory, you may want to remove the dynamic fields from the Get Manager step that show up in the *Send reply: send “approval”* and *Send reply: “approval” confirmation* steps.[[1]](#footnote-1)

Your Flow, which is now connected to a LUIS intent, is considered an AtBot Skill. We will use “Skill” from now on to represent the combination of the two.

# Configure your AtBot

1. Open the AtBot Admin Portal at admin.atbot.io.
2. If your bot doesn’t have an assigned category, [create a category](https://admin.atbot.io/Docs/Categories) and [assign it to your bot](https://admin.atbot.io/Docs/EnterpriseBots/BasicConfiguration).
3. [Add your new Skill](https://admin.atbot.io/Docs/Skills) into your category.

# Next steps

1. Add a QnA Maker knowledge base utilizing Chit-Chat for some basic small talk ability by your bot. It makes the experience more natural and entices users to trust the bot more if you’re letting others try it out. Review step 6 in the [Enterprise Jump Start Guide](https://tinyurl.com/AtBotJumpStart) for more info.
2. Ensure you’ve provided licenses for testers/demo-ers and add the bot to Microsoft Teams. All steps can be found in the [Enterprise Jump Start Guide](https://tinyurl.com/AtBotJumpStart).

1. You should be able to test this regardless. If the manager information isn’t provided, your responses that include the manager’s name will read poorly, which will tip you off. [↑](#footnote-ref-1)